



The message “java.lang.OutOfMemoryError“ may appear in the Application Log. This document describes how to correct this problem.

OutOfMemory errors can occur in the e-Watch Service if there is insufficient virtual memory (page file) allocated. To correct this problem, increase the amount of virtual memory. The following steps are for Microsoft Windows 2003 Server. The steps for other versions of Microsoft Windows are similar.

1. Open **Control Panel**
2. Double-click the **System** icon
3. Click the **Advanced** tab
4. Click the **Performance Settings** button
5. Click the **Advanced** tab
6. Click the **Virtual Memory Change** button
7. Click the **Custom Size** radio button

Set virtual memory as large as practical, given available disk space. It should be at least twice as large as the amount of real memory installed in the computer.

e-Watch Corporation
7800 IH-10 West, Suite 720
San Antonio, TX 78230
USA

tel: (210) 349-2000
fax: (210) 341-1020

For more information:

email:
sales@e-watch.com

website:
www.e-watch.com

Copyright© 2006 e-Watch Corporation. All rights reserved. e-Watch is a registered trademark of e-Watch Corporation. ViewWatch, Decision-Watch, EventWatch, SiteWatch, MotionWatch, GateWatch, AirWatch, PocketWatch, PeopleWatch, BankWatch, ClassWatch, ObjectWatch, WatchLink, Activity Gated Storage, and Gigapixel are trademarks of e-Watch Corporation. Any other trademarks mentioned in this document are the property of their respective owners. The use of the word partner does not imply a partnership relationship between e-Watch Corporation and any other company.