



## Replacing a bad tape In the e-Watch Image backup tape array

Remove the bad tape and replace it in the array.

Format the tape using the e-watch tape Utility in the e-Watch Server App. Use the same name and volume number as the bad tape.

You will receive a warning about the duplicate name and volume number.

If the error “TapeUtil;(1104) cannot set tape position” occurs when the tape is to be written to, perform the following:

Set the registry setting TapeStructure to “daily” in the e-Watch Server App. If you are using the “packed” setting, set the registry setting back to “packed” after the new tape has been written.

Reboot the server and restart the e-Watch Service.

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